## **Supervisory Procedures**



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#### **Speakers**

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#### **Webinar Goals**

- Review of MA Responsibilities in MSRB Rule G-44 and SEC MA Rule
- Importance of WSP
- Importance of Ongoing Supervisory Obligations
- Importance of Supervisory Recordkeeping Obligations
- Leveraging a Control Environment
- Making it Work in Practice
- Supervisory Snapshots G-3, G-20, G-37, G-42



## Overview of MSRB Supervisory Rule G-44

- Establish a Supervisory System
  - Reasonably designed procedures to ensure compliance with applicable rules
  - Aligned with scope of activates or services provided by firm
  - Considering firm size and organizational structure
  - ☐ Promptly amend and communicate amendments to relevant associated persons
  - ☐ Annual certification of processes for policies and procedures
- Designation of one ore more Responsible Principals
- Designation of the CCO
  - □ Competency Requirements
  - □ CCO does not need to be a Principal
  - CCO does not need to be an employee of the firm
- Annual CEO Certification (Certifies that there is a Process to establish, maintain, review, test and modify policies and procedures at the Firm)



## Overview of SEC MA Rule – Supervisory Responsibilities

SEC MA Rule Provisions of Interest

- ☐ MA Form Annual Update and Ongoing Updates [SEC Rule 15Ba1-5]
- ☐ MA-I Form Updates [SEC Rule 15Ba1-5]
- Obtain Consent to Service of Process [SEC Rule 15Ba1-6]
- ☐ Recordkeeping Requirements [SEC Rule 15Ba1-8]
- ☐ Advice Standard [SEC Rule 15Ba1-1(d)(ii) and SEC FAQs 1.1 -1.4]
- ☐ Transaction



## **Supervisory System Concepts**

#### **Supervisory System**

 The framework the firm establishes to develop and maintain policies and procedures that are reasonably designed to ensure the firm and its associated persons conduct municipal advisory activities consistent with applicable rules

#### Compliance Policies

 Generally lay out the conduct standards expected of the firm and its associated persons – expectations & any specific practices that are prohibited to conform with the requirements of applicable rules and firm standards

#### **WSPs**

Specifically address
 the steps the firm
 undertakes to
 determine whether its
 associated persons are
 conducting municipal
 advisory activities
 consistent with the
 standards established
 in the compliance
 policies



#### **Example: Compliance Policy vs WSP**

## Compliance Policy

 Teenager can not use cell phone after 9 pm on school nights

#### **WSP**

- Cell phone must be left on kitchen table
- Designated Parent takes cell phone from table and moves to secure location
- Frequency every school night



#### **Example: Compliance Policy vs WSPs**

## **Compliance Policy**

 Associated persons are prohibited from engaging in municipal advisory activities until (1) individual passes Series 50 and is qualified as a municipal advisor representative and (2) the firm has filed a Form MA-I on their behalf

#### **WSP**

- Firm will not submit Form MA-I for an individual until they have passed the S.50
- Training is conducted for all associated persons to identify conduct prohibited without the Series 50 and MA-I
- Periodic review of activities of non-Series 50 qualified persons to confirm not engaging in municipal advisory activities



#### **WSP Considerations**

- WSP Sample Template and Checklist MSRB
  - □ http://www.msrb.org/Regulated-Entities/~/media/08C04C924B614C05AF63C04E672686C8.ashx
- Considerations for Developing a Supervisory System & Compliance Program – MSRB
  - □ <a href="http://www.msrb.org/msrb1/pdfs/MSRB-Rule-G-44-Considerations.pdf">http://www.msrb.org/msrb1/pdfs/MSRB-Rule-G-44-Considerations.pdf</a>
- Outsourcing Compliance Functions MSRB
  - □ <a href="http://msrb.org/Regulated-">http://msrb.org/Regulated-</a>
    Entities/~/media/4DE95DEC5AE04C09B7260CA36C9EF827.ashx



## **Ongoing Supervisory Procedures**

- New NAMA MA Compliance Reminders Resource
  - https://nama2.memberclicks.net/assets/CUSIPresource.pdf
- Establishing a Reminder System to Track Annual and Ongoing Responsibilities
  - ☐ How to Supervise
  - Parties Responsible
- Updating and Adapting to Your Firm's Needs and Circumstances



#### MSRB Rule G-8 on Books and Records

| Requ | ires a Municipal Advisor to Make and Keep Records of:   |
|------|---|
| □ Wi | ritten supervisory procedures   |
|      | esignations of persons responsible for supervision (i.e., municipal visor principals)   |
| □ Re | eviews of written compliance policies and supervisory procedures  |
| □ De | esignations of persons as CCO   |
| □ An | nual certifications as to compliance processes  |
| СО   | ny certifications made as to substantially equivalent supervisory and mpliance obligations and books and records requirements (for bant As) |



#### MSRB Rule G-9 on Preservation of Records

- Requires Municipal Advisors to Keep Records of:
  - Written compliance policies and supervisory procedures and related reviews of these policies and procedures
    - Must be preserved for five years
  - Designations of municipal advisor principal(s) and designations of persons as
     CCO
    - Must be preserved for the period that each person is designated plus at least six years following



## Additional Recordkeeping Considerations

• How Does the Firm Supervise Their Recordkeeping Requirements on the Various MSRB Rules?

□ General Firm Matters

☐ Transactions

Other



#### Leveraging a Control Environment

- WSP
- Training
- Detective and Reactive Controls
- Delegated Oversite and Review
- Use of Checklists
- Compliance Testing
- Principal Review



#### **Delegation of Tasks and Reviews**

- Is This Practice Allowed?
  - □ Tasks not Responsibilities
- What are Likely Tasks That Could be Delegated?
- What is the Principals' Supervisory Responsibilities When Tasks are Delegated?
  - □ Internal
  - ☐ External



#### **Supervision Complexities**

- Can WSPs be too General or Specific?
  - Importance of Defining How Supervision Will be Accomplished
  - □ Dealing With Extended Principal Absence
  - Supervising Ones Self
  - □ Use of Third Party Verification
  - □ How Do You Document Supervision?
  - Maintaining Supervision Book and Records?
  - □ Harmonizing Rules for Dual Registrants



#### **Supervisory Snapshots**

• Rule G-3: Continuing Education REMEMBER: YOUR CE NEEDS ASSESSMENT, DEVELOPMENT AND **IMPLEMENTATION MUST BE COMPLETE BY 12/31/2018!** Complete Needs Assessment **Develop Training Plan Deliver Training Document Process** Rule G-20: Gifts & Gratuities **Developing Policies and Procedures** Gift Logs and Documentation Imposing a Control Environment Review of Company Credit Card Receipts



#### **Supervisory Snapshots**

MSRB Rule G-37: Political Contributions Establishing and Implementing Policies and Procedures **Submitting Quarterly Information** Leveraging Control Environment/Third Party Verification For example - Opensecrets.org MSRB Rule G-42: Duties of Municipal Advisors Establishing and Implementing Policies and Procedures: Numerous Components! Conflicts Employee side hustle Sufficient Knowledge **Documentation** 



## **QUESTIONS**

